Frequently Asked Questions

My child doesn’t live in Hall, Hamilton, Howard or Merrick County, but we often visit relatives in the four county area. Can we use our relatives’ address so my child can receive books at their house?

No, the child must live in one of the four counties to be eligible for the Imagination Library.

My child has divorced parents. Can a child receive a book at both homes each month?

No, a child can only receive one book every month. When registering, make an address decision based on where the child resides the most.

I am not the child’s parent, but I am taking care of the child. Can I register the child for the Imagination Library?

If the child’s primary residence is with you and you live in Hall, Hamilton, Howard or Merrick County, the child is eligible to receive books at your home, and you can register them at any time.

When can we expect the first book to arrive?

A child’s first book arrives 8 to 10 weeks after the registration has been processed by the Heartland United Way.

What if my address changes while in the program?

Call or email the Heartland United Way and let them know about your change of address (see information below).

How can I support the Imagination Library?

You can sponsor a child for one year with a donation of $30. Donations can be mailed to the following address:
Heartland United Way
Attn: Imagination Library
1441 N Webb Road
Grand Island, NE 68803